

Crown of Missouri II

SEP | 1993

Kirkwood / Webster Groves / Oakland / Rock Hill / Shrewsbury / Glendale

Service	Rate
BASIC SERVICES (Per Month)	
Basic Service Tier	\$12.48
Senior Citizen Basic Service Tier (65 or older head of household)	11.48
Expanded Service (requires purchase of Basic Service Tier)	11.96
Basic Service Tier & Expanded Service	24.44
Senior Citizen Basic Service Tier & Expanded Service (65 or older head of household)	23.44
PREMIUM SERVICES (Per Month)	
Home Box Office	\$11.75
Showtime	11.75
Cinemax	11.75
The Movie Channel	11.75
The Disney Channel	8.95
Disney with another premium	6.20
PREMIUM VALUE PACKAGES (Per Month)	
HBO/Showtime	\$20.95
HBO/Disney	17.95
HBO/Showtime/Cinemax	28.95
HBO/Showtime/Disney	26.95
VIP-all 5 premium channels	42.95
EQUIPMENT/SERVICES (Per Month)	
Addressable converter	\$ 1.85
Wireless remote control	.14
Monthly guide	1.00
Additional outlet (Multiple outlets may incur additional installation or equipment costs)	0.00
INSTALLATION	
Primary outlet (unwired home)	\$35.00
Primary outlet (prewired home)	27.00
Additional outlet with initial install	11.00
Additional outlet - special trip required	18.33
Relocate outlet - special trip required	18.33
Standard VCR/FM with initial install	6.67
Standard VCR/FM - special trip required	15.00

Service	Rate
Custom VCR/FM with initial install	\$13.36
Custom VCR/FM - special trip required	21.67
A/B switch with initial install	6.67
A/B switch - special trip required	15.00
Basic Service Tier or Expanded Service change (special trip required)	10.00

PREMIUM CHANNEL UPGRADE

Addressable/customer picks up equipment	\$ 2.00
If special trip required to install or remove trap/filter	10.00
If special trip required to install converter	15.00

CONVERTER UPGRADE

If customer picks up equipment	\$ 2.00
If special trip required to install converter	15.00

SUPPLEMENTAL SERVICE CHARGES*

Cable ready TV/VCR fine tuning	\$20.00 per hr
Cable repair: Customer-damaged	20.00 per hr
Customer cable-related equipment interface	20.00 per hr
Other custom, wall-fish or supplemental work (plus materials)	20.00 per hr

OTHER CHARGES

A/B switch kit	\$ 4.00
VCR kit	9.95
Processing fee	3.75
Payment collection - special trip	10.00
Returned check	20.00
Unreturned converter	250.00
Unreturned wireless remote control	50.00
Pay per view movies & special events	Varies
Governmental franchise fee	3% per month

Franchise fees paid to your community are not included in above rates.

*Service charges of \$20.00 per hour (plus materials) are billed in 1/4 hour increments, minimum of 1/2 hour.

MO II - 3%

PLEASE NOTE: • Premium Channels and Pay Per View Channels require a Converter Box.
• Please remit payment by your due date to avoid a processing fee.
• Do not attempt to hook up other TV outlets to your cable service. Splitting your cable can interfere with your cable service and can also generate signal leakage which can violate FCC regulations.



Basic Service Tier

- 0 Access
- 1 Access/Eternal Word Television Network
- 2 KTVI - ABC
- 3 Continuous Program Listings
- 4 KMOV - CBS
- 5 KSDK - NBC
- 6 Access
- 7 QVC
- 8 Local Programming
- 9 KETC - PBS
- 10 Pay-Per-View Highlights
- 11 KPLR - Ind.
- 12 KDNL - Fox
- 13 WHSL - Home Shopping Network
- 14 KTVI - ABC
- 15 Higher Education Channel
- 16 KMOV - CBS
- 17 TBS-Atlanta
- 18 KSDK - NBC
- 19 WGN Chicago
- 20 C-SPAN 2
- 21 C-SPAN
- 22 Home Box Office*
- 23 The Movie Channel*
- 24 KNLC - Ind.
- 25 Color Weather Radar

Expanded Service

- 26 The Real Estate Channel
- 27 CNN Cable News Network
- 28 Arts & Entertainment Network
- 29 USA Network
- 30 ESPN
- 31 The Disney Channel*
- 32 Nickelodeon
- 33 The Family Channel
- 34 TNT Turner Network Television
- 35 The Nashville Network
- 36 CNBC
- 37 The Discovery Channel
- 38 Showtime*
- 39 Cinemax*
- 40 Request**
- 41 Request 2**
- 42 Private Choice**
- 43 VH-1 Video Hits One
- 44 Lifetime Television
- 45 Comedy Central
- 46 CNN Headline News
- 47 E! Entertainment Television
- 48 American Movie Classics
- 49 The Weather Channel
- 50 Access/SportsChannel America
- 51 MTV Music Television
- 52 BET Black Entertainment Television
- 53 Continuous Program Listings
- 54 The Travel Channel

* Optional Premium Channels

** Pay Per View Channels

FCC RATE REGULATION IMPACT SURVEY

01. Community Unit ID#:	TN0112	05. Respondent Name:	Crown Media, Inc.
02. Mailing Address (street):	102 Public Square	06. Respondent Fax:	(214) 980-4888
03. Mailing Address (city):	Clarksville	07. Respondent Phone:	(214) 702-6335
04. Mailing Address (state & zip):	TN 37040	08. System/Franchise:	System

REGULATED SERVICES	CHARGE		CHANNELS		HOUSEHOLDS	
Describe Service Tier	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic)	\$15.74	\$9.88	12	12	22,884	23,887
10. TIER 2	\$17.11	\$10.15	20	20	22,884	23,887
11. TIER 3						
12. TIER 4						

REGULATED EQUIPMENT	CHARGE		EQUIPMENT UNITS		HOUSEHOLDS	
	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable: N/A		N/A		N/A	
	Addressable: N/A		N/A		N/A	
14. Installation	Prewired: \$15.74		N/A		N/A	
	Unwired: \$17.11		N/A		N/A	
15. Service Change	Visit required: \$17.11		N/A		N/A	
	No visit: \$15.74		N/A		N/A	
16. Inside Wire:						
17. Remote:						
18. Additional Outlet:						
All Miscellaneous Maintenance (describe):						
19.						
20.						
All Miscellaneous charges (specify):						
21.						
22.						
23.						
24. Franchise Fee:	\$40.00	\$40.00				
25. Total billed monthly charges for reg. services:	\$976	\$630				
26. Total subscribers receiving any reg. services:	22,884	23,887				
27. % of subs. receiving a change in bill for reg. svcs:	Increase %	25.20%	Decrease %			

**CLARKSVILLE/MONTGOMERY COUNTY
RATE SCHEDULE**

	April 5, 1993	September 1, 1993
Monthly Service Rates		
Expanded Service (31 channels)	\$10.90	\$15.38
Basic Service (12 channels)	14.95	9.23
Home Box Office	10.50	10.50
Showtime	10.50	10.50
Cinemax	10.50	10.50
The Disney Channel	7.95	7.95
Addressable Converter	.00	1.30
Tuner	.00	.66
Remote Control	3.50	.10
Program Guide	.00	.00
Additional Outlet	3.00	.00
Installation Rates		
Unwired Home Installation	\$49.95	\$35.00
Prewired Home Installation	49.95	24.67
Additional Connection at Time of Install	0.00	10.67
Additional Connection after Install	20.00	23.67
Standard VCR Connection	20.00	18.67
A/B Switch Installation	20.00	18.67
Monthly Package Rates		
Premium Pak (HBO/Showtime or HBO/Disney)	16.50	16.50
Premium Plus (HBO/Showtime Plus any other Pay	24.00	24.00
Premium VIP (All 4 Pay Services)	34.00	34.00

APRIL 5, 1993

CHANNEL LINEUP - CLARKSVILLE

- * 2 WKRN
- * 3 Local Programming
- * 4 WSMV
- * 5 WTVF
- * 6 Prevue Guide
- * 7 TBS
- * 8 WDCN (PBS)
- * 9 WZTV (FOX)
- * 10 QVC
- * 11 WGN
- * 12 C-SPAN
- * 13 WXMT (IND)
- 14 **CINEMAX**
- 15 American Movie Classics - AMC
- 16 **THE DISNEY CHANNEL**
- 17 **HOME BOX OFFICE**
- 18 **SHOWTIME**
- 19 The Family Channel
- 20 CNN
- 21 ESPN
- 22 The Weather Channel
- 23 USA
- 24 Lifetime
- 25 MTV
- 26 TNN
- 27 Headline News
- 28 Nickelodeon
- 29 TNT
- 30 VH-1
- 31 The Discovery Channel
- 32 **REQUEST - Pay-per-view**
- 33 **BET**
- 34 Arts and Entertainment
- 35 Country Music Television
- 36 CNBC
- 37 The Family Channel
- 38 The Real Estate Channel

* Basic Service

Bolded Service - Premium

EFFECTIVE SEPTEMBER 1, 1993

CLARKSVILLE

	RATE	5% FRANCHISE FEE	8.50% STATE/LOCAL TAX	TOTAL
BASIC SERVICE TIER	9.23	0.46	0.00	9.69
EXPANDED SERVICE	24.61	1.23	0.00	25.84
REMOTE	0.10	0.00	0.00	0.10
ADDRESSABLE CONVERTER	1.30	0.07	0.11	1.48
TUNING CONVERTER (NONADDR)	0.66	0.03	0.06	0.75
PREMIUM PAK	16.50	0.83	1.40	18.73
PREMIUM PLUS	24.00	1.20	2.04	27.24
PREMIUM VIP	34.00	1.70	2.89	38.59
HBO	10.50	0.53	0.89	11.92
SHOWTIME	10.50	0.53	0.89	11.92
CINEMAX	10.50	0.53	0.89	11.92
DISNEY	7.95	0.40	0.68	9.02
DMX	12.95	0.00	1.10	14.05
UNWIRED HOME INSTALL	35.00	1.75	2.98	39.73
PREWIRED HOME INSTALL	24.67	1.23	2.10	28.00
A/O INSTALLATION AT TIME OF INITIAL INSTALL	10.67	0.53	0.91	12.11
A/O INSTALLATION AFTER INITIAL INSTALL	23.67	1.18	2.01	26.87
OUTLET RELOCATION	23.67	1.18	2.01	26.87
STANDARD VCR INSTALL	18.67	0.93	1.59	21.19
CUSTOM VCR INSTALL	23.67	1.18	2.01	26.87
A/B SWITCH KIT/INSTALL	18.67	0.93	1.59	21.19
A/B SWITCH KIT	4.00	0.20	0.34	4.54
NON PAY RECONNECT	24.67	1.23	2.10	28.00
A/O RECONNECT	23.67	1.18	2.01	26.87
UPGRADE/SIDEGRADE	10.00	0.50	0.85	11.35
COMMERCIAL INSTALL 1ST HR	49.95	2.50	4.25	56.69
EACH ADDITIONAL HOUR	15.00	0.75	1.28	17.03
COMMERCIAL BASIC	33.85	1.69	2.88	38.42
COMMERCIAL DMX INSTALLATION	49.95	2.50	4.25	56.69
COMMERCIAL DMX	50.00	2.50	4.25	56.75

SEPTEMBER 1, 1993

CHANNEL LINEUP - CLARKSVILLE

- * 2 WKRN
- * 3 Local Programming
- * 4 WSMV
- * 5 WTVF
- * 6 Prevue Guide
- * 7 TBS
- * 8 WDCN (PBS)
- * 9 WZTV (FOX)
- * 10 QVC
- * 11 WGN
- * 12 C-SPAN
- * 13 WXMT (IND)
- 14 **CINEMAX**
- 15 American Movie Classics - AMC
- 16 **THE DISNEY CHANNEL**
- 17 **HOME BOX OFFICE**
- 18 **SHOWTIME**
- 19 The Family Channel
- 20 CNN
- 21 ESPN
- 22 The Weather Channel
- 23 USA
- 24 Lifetime
- 25 MTV
- 26 TNN
- 27 Headline News
- 28 Nickelodeon
- 29 TNT
- 30 VH-1
- 31 The Discovery Channel
- 32 **REQUEST - Pay-per-view**
- 33 **BET**
- 34 Arts and Entertainment
- 35 Country Music Television
- 36 CNBC
- 37 The Family Channel
- 38 The Real Estate Channel

* Basic Service

Bolded Services - Premium

FCC RATE REGULATION IMPACT SURVEY

01. Community Unit ID#:	WI0043	05. Respondent Name:	Crown Media, Inc.
02. Mailing Address (street):	P.O. Box 5005	06. Respondent Fax:	(214) 960-4868
03. Mailing Address (city):	Janesville	07. Respondent Phone:	(214) 702-6335
04. Mailing Address (state & zip):	WI, 53547-5005	08. System/Franchise:	Franchise

REGULATED SERVICES	CHARGE		CHANNELS		HOUSEHOLDS	
Describe Service Tier	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic)	\$15.95	\$9.48	18	18	22,503	22,760
10. TIER 2	\$6.80	\$12.11	23	23	22,181	22,350
11. TIER 3						
12. TIER 4						

REGULATED EQUIPMENT	CHARGE		EQUIPMENT UNITS		HOUSEHOLDS	
	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter						
Non-addressable:	N/A	N/A	N/A	N/A	N/A	N/A
Addressable:	N/A	N/A	N/A	N/A	N/A	N/A
14. Installation						
Prewired:	\$25.00	\$25.00			151	271
Unwired:	\$25.00	\$30.00			131	414
15. Service Change						
Visit required:	\$2.00	\$2.00			20	42
No visit:	N/A	N/A				
16. Inside Wire:	N/A	N/A				
17. Remote:	\$2.00	\$0.10			2,000	2,101
18. Additional Outlet:	\$2.00	\$2.00			1,000	2,101
All Miscellaneous Maintenance (describe):						
19.						
20.						
All Miscellaneous charges (specify):						
21.						
22.						
23.						
24. Franchise Fee:	\$0.00	\$0.00				
25. Total billed monthly charges for reg. services:	\$580	\$510				
26. Total subscribers receiving any reg. services:	22,503	22,760				
27. % of subs. receiving a change in bill for reg. svcs:	Increase %	0.00%	Decrease %			



**CROWN
CABLE**

JANESVILLE/MILTON EVANSVILLE/EDGERTON/CLINTON RATES EFFECTIVE MARCH 15, 1993

SERVICES AVAILABLE

* Basic Plus Service	24.75
* Basic Service Tier	15.95
Additional Outlet	3.95
Additional Converter	1.95
Wireless Remote Control	2.95
Superaudio	FREE
The Channel Guide	2.00
HBO	9.95
Cinemax	9.95
Showtime	9.95
The Movie Channel	9.95

*Senior Citizen Rate reflects a 10% discount off Basic Plus Service and Basic Service Tier only.

INSTALLATION CHARGES

Basic Install	25.00
Additional Outlet	10.00
Additional Outlet (Later)	20.00
Superaudio Install	FREE
Superaudio Install (Later)	20.00
Reconnect	19.95
Relocate Outlet	15.95
Transfer	15.00
Switch Premium	9.95
Premium Upgrade	9.95

*Tax Not Included

*Prices Subject To Change

CUSTOMER SERVICE

754-6799
800-652-9456

REPAIR SERVICE

754-2778
800-462-6235

DISCOUNT PACKAGE MENU

(PRICES DO NOT INCLUDE BASIC PLUS SERVICE)

Highlighted Packages Are Best Value

**HBO, CINEMAX
SHOWTIME, MOVIE CHANNEL
\$22.95 (Save \$16.85)**

**TOTAL VALUE PACKAGE
HBO, CINEMAX AND SHOWTIME
\$20.00 (Save \$9.85)**

**HBO AND SHOWTIME
\$17.50 (Save \$2.40)**

**HBO AND CINEMAX
\$16.50 (Save \$3.40)**

**HBO, CINEMAX, MOVIE CHANNEL
\$18.40 (Save \$11.45)**

REQUEST
PAY PER VIEW

The Best in Movies, Sports and Specials

Enjoy First-Run Movies with **REQUEST TV**.

America's #1 Rent-A-Movie Channel

REQUEST TV brings first run movies direct to the comfort of your own home. Showings are available 7 days a week. Watch Channel 21 for movie previews, then place your order by calling **1-800-995-0701** within one hour prior to the starting time of the movie. For special events see ordering instructions on page 2 of your **REQUEST TV Guide**. Must have special converter to order **REQUEST TV**.

** Clinton and Edgerton Residents must call: 1-800-462-6235 Monday through Friday 8 a.m. - 8 p.m. and Saturday 8 a.m. - 5 p.m.

Movies \$3.95 Movie Club \$3.95/mo.

Call 1-800-652-9456 for details.

CHANNEL DIRECTORY

Janesville

2	HOME BOX OFFICE	HBO: Over 100 programs monthly; including Hollywood blockbusters, comedy, music concerts, sports, variety and specials for children. (24 hrs.)	18	WTV	WTV: Channel 18 from Milwaukee.	34	MUSIC TELEVISION	MTV: Rock music videos plus concerts and music specials. (24 hrs.)
3	WISC	WISC: Channel 3 from Madison.	19	WTMJ	WTMJ: Channel 4 from Milwaukee.	35	VIDEO HITS ONE	VH-1: Contemporary and classic music videos. (24 hrs.)
4	WTBS	WTBS: Atlanta's superstation provides a wide variety of entertainment including sporting events, classic movies, news, documentaries and your favorite syndicated TV series. (24 hrs.)	20	Local Programming	Local Programming	36	LIFETIME	LIFE: Self-improvement programming; offering tips on health, nutrition, diet and exercise. (24 hrs.)
5	WKOW	WKOW: Channel 27 from Madison	21	PREVIEW GUIDE	PREVIEW: Electronic programming guide features current program listings with video highlights of cable programming.	37	SPORTS CHANNEL AMERICA	SPORTSCHANNEL AMERICA is the exciting new national basic sports network that features live, exclusive events virtually every night of the week.
6	HOME SHOPPING CLUB	HSC: Home shopping with quality namebrand merchandise at discount prices. (24 hrs.)	22	THE MOVIE CHANNEL	TMC: Total movie service, including blockbusters, classics, theme weekends and film festivals. (24 hrs.)	38	C-SPAN	C-SPAN: Live coverage of the House of Representatives and other public affairs in Congress. (24 hrs.)
7	School	Janesville Public Schools.	23	WFR	WFR: Channel 23 from Rockford	39	VISN	VISN: Inspirational services offer magazine/interview show, teaching series and musical series for all religious denominations.
8	WQRF	WQRF: Channel 39 from Rockford.	24	MIND EXTENSION UNIVERSITY	MEU: Higher levels of education are now within your reach. Earn academic credit from selected universities and colleges in the comfort and convenience of your own home. (24 hrs.)	40	THE WEATHER CHANNEL	TWC: Current international, national and regional weather with weather facts and information. (24 hrs.)
9	WGN	WGN: Chicago's independent channel features movies, sports, news and local programming. (12 hrs.)	25	HEADLINE NEWS	CNN HEADLINE NEWS: Complete source of up-to-the-minute news, day and night. (24 hrs.)	41	COMEDY CENTRAL	TCC: Fresh original and innovative comedy 24 hours a day.
10	WMSN	WMSN: Channel 47 from Madison.	26	CABLE NEWS NETWORK	CNN: In-depth news coverage, plus feature items and special interviews. (24 hrs.)	42	NICKELODEON	NICK: Wholesome entertainment and educational programming for children of all ages. Nick at Nite features movies, serial reruns and specials for the entire family. (24 hrs.)
11	WHA	WHA: Channel 21 from Madison.	27	THE DISNEY CHANNEL	DISN: Wholesome family entertainment with original films, series, specials and favorite Disney classics. (24 hrs.)	43	REQUEST TV	Request TV: This special Pay-Per-View option allows you to pick and choose your viewing. Enjoy recent released theater movies and exclusive sporting events, commercial free in the comfort of your living room.
12	School	Janesville Public Schools	28	ESPN	ESPN: A wide variety of sports, including exclusive NFL games, pro sports, amateur and college events. (24 hrs.)	44	AMERICAN MOVIE CLASSICS	AMC: Hollywood's greatest classic movies uncut and commercial free on your basic cable service. (24 hrs.)
13	WREX	WREX: Channel 13 from Rockford.	29	CARTOON NETWORK	CARTOON NETWORK: Presents a unique 24-hour network offering the best of animated programming with over 8,500 titles from Hanna Barbera, MGM and pre 1950 Warner Bros.	45	ARTS & ENTERTAINMENT	A&E: Variety programming featuring unique film selections, drama, dance, music, comedy and documentaries.
14	CINEMAX	MAX: Over 80 movies each month; from the latest blockbusters to your favorite classics, also features comedy, music specials and other exclusive programming. (24 hrs.)	30	SCI-FI CHANNEL	SCI-FI: Offers the best original and classic science fiction, fantasy, NASA and science fact programming 24-hours a day.	46	THE DISCOVERY CHANNEL	TDC: Offers science, technology, nature, history, world exploration and human adventure in a documentary format. (20 hrs.)
15	WMTV	WMTV: Channel 15 from Madison.	31	TURNER NETWORK TELEVISION	TNT: Will explode with classic movies, special events and original productions for the whole family. Special children's programming features the Muppets and Fraggle Rock. (24 hrs.)	47	THE FAMILY CHANNEL	FAM: Wholesome entertainment for the entire family, featuring movie classics, favorite series and inspirational programming. (24 hrs.)
16	SHOWTIME	SHOW: Featuring the best movies, Broadway shows, family features, original series, comedy and specials. (24 hrs.)	32	THE NASHVILLE NETWORK	TNN: The best in country music entertainment including music videos, game shows, talk shows, sports and concerts. (24 hrs.)			
17	WTVO	WTVO: Channel 17 from Rockford.	33	USA NETWORK	USA: America's Favorite Cable Network, featuring exclusive original World Premiere Movies, action, mystery, comedy and suspense series plus exclusive sports and blockbuster movies. (24 hrs.)	*Basic Service Tier BOLD indicates Premium Services		

CUSTOMER SERVICE: 754-6799 or 1-800-652-9456

REPAIR SERVICE: 754-2778 or 1-800-462-6235



CC 91



**CROWN
CABLE**

**JANESVILLE, ALBION, BRADFORD, CLINTON,
EDGERTON, EVANSVILLE, FULTON, HARMONY, MILTON,
TOWN OF ROCK, SUMNER, UNION
RATES EFFECTIVE SEPTEMBER 1, 1993**

Monthly Services Available

Basic Service Tier	\$9.30
*Expanded Basic Service Tier	11.88
Remote Control	.16
Additional Outlets	N/C
Addressable Converter Rental	1.92
Pay-Per-View Addressable Converter (Per Event)	10.00
Tuning Converter	.76
HBO	9.95
Showtime	9.95
Cinemax	9.95
The Movie Channel	9.95
The Disney Channel	Included with Expanded Basic Service Tier
Channel Guide	2.00
HBO/Cinemax Guide	.50
Wire Maintenance Fee (When Available)	1.00

CROWN CABLE

1348 PLAINFIELD AVE., JANESVILLE, WI 53545
CUSTOMER SERVICE 754-6799/1-800-652-9456
SERVICE/REPAIR 754-2778/1-800-462-6235

DISCOUNT PACKAGES

HBO AND CINEMAX

\$16.50

HBO AND SHOWTIME

\$17.50

Total Value Package
**HBO, SHOWTIME AND
CINEMAX**

\$20.00

**HBO, CINEMAX AND THE
MOVIE CHANNEL**

\$18.40

**HBO, SHOWTIME,
CINEMAX AND THE
MOVIE CHANNEL**

\$22.95

* Must subscribe to Basic Service Tier in order to receive Expanded Basic Service Tier.

* Must subscribe to Expanded Basic Service Tier to subscribe to Premium Channels or Pay-Per-View. (Rates do not include franchise fees, sales tax and other applicable taxes). Senior Citizen Discount Available.

INSTALLATION/ SERVICE CHARGES

Unwired Home Installation (1st Outlet)	\$30.00	Superaudio Installation At Time of Initial Installation	11.00
Prewired Home Installation (1st Outlet)	25.00	Superaudio Installation After Initial Installation	21.50
Reconnect	20.00	DMX Installation (Where Available)	20.00
Transfer (Except West Allis)	15.00		
Seasonal Reconnect	7.50		
Transaction Fee	7.50	Premium Upgrade/Switch Addressable	2.00
Wall Fish	T & M	Premium Upgrade/Switch Trap (Non-Addressable systems only)	10.00
Residential Prewire - Per Outlet	10.00	Trap Trip Charge	25.00
Additional Outlet Installation At time of Initial Installation	11.00		
Additional Outlet Installation After Initial Installation	21.50	Non-Pay Reconnect	20.00
Equipment Trip Charge	10.00	Non-Pay Trip Charge	10.00
Outlet Relocation	21.50	Returned Check Fee	15.00
		Collection Processing Fee	5.00
Standard VCR Installation	16.50	Unreturned Converter	200.00
Custom VCR Installation	21.50	Unreturned Remote	10.00
Custom/New TV Set-up	21.50	Replacement of Broken Remote Office Exchange	10.00
A/B Switch Installation	16.50	Replacement of Broken Remote House Trip	20.00
A/B Switch Kit	4.00	Remote Battery Charge	3.00
		Non-Standard Charges	T & M

CHANNEL DIRECTORY

Janesville

2	HOME BOX OFFICE	HBO: Over 100 programs monthly: including Hollywood blockbusters, comedy, music concerts, sports, variety and specials for children. (24 hrs.)	18	WVTV	WVTV: Channel 18 from Milwaukee.	34	MUSIC TELEVISION	MTV: Rock music videos plus concerts and music specials. (24 hrs)
3	WISC	WISC: Channel 3 from Madison.	19	WTMJ	WTMJ: Channel 4 from Milwaukee.	35	VIDEO HITS ONE	VH-1: Contemporary and classic music videos. (24 hrs.)
4	WTBS	WTBS: Atlanta's superstation provides a wide variety of entertainment including sporting events, classic movies, news, documentaries and your favorite syndicated TV series. (24 hrs.)	20	Local Programming	Local Programming	36	LIFETIME	LIFE: Self-improvement programming: offering tips on health, nutrition, diet and exercise. (24 hrs.)
5	WKOW	WKOW: Channel 27 from Madison	21	PREVIEW GUIDE	PREVIEW: Electronic programming guide features current program listings with video highlights of cable programming.	37	SPORTS CHANNEL AMERICA	SPORTSCHANNEL AMERICA is the exciting new national basic sports network that features live, exclusive events virtually every night of the week.
6	HOME SHOPPING CLUB	HSC: Home shopping with quality namebrand merchandise at discount prices. (24 hrs.)	22	THE MOVIE CHANNEL	TMC: Total movie service, including blockbusters, classics, theme weekends and film festivals. (24 hrs.)	38	C-SPAN	C-SPAN: Live coverage of the House of Representatives and other public affairs in Congress. (24 hrs.)
7	School	Janesville Public Schools.	23	WFR	WFR: Channel 23 from Rockford	39	VISN	VISN: Inspirational services offer magazine/interview show, teaching series and musical series for all religious denominations.
8	WQRF	WQRF: Channel 39 from Rockford.	24	MIND EXTENSION UNIVERSITY	MEU: Higher levels of education are now within your reach. Earn academic credit from selected universities and colleges in the comfort and convenience of your own home. (24 hrs.)	40	THE WEATHER CHANNEL	TWC: Current international, national and regional weather with weather facts and information. (24 hrs.)
9	WGN	WGN: Chicago's independent channel features movies, sports, news and local programming. (12 hrs.)	25	HEADLINE NEWS	CNN HEADLINE NEWS: Complete source of up-to-the-minute news, day and night. (24 hrs.)	41	COMEDY CENTRAL	TCC: Fresh original and innovative comedy 24 hours a day.
10	WMSN	WMSN: Channel 47 from Madison.	26	CABLE NEWS NETWORK	CNN: In-depth news coverage, plus feature items and special interviews. (24 hrs.)	42	NICKELODEON	NICK: Wholesome entertainment and educational programming for children of all ages. Nick at Nite features movies, serial reruns and specials for the entire family. (24 hrs.)
11	WHA	WHA: Channel 21 from Madison.	27	THE DISNEY CHANNEL	DISN: Wholesome family entertainment with original films, series, specials and favorite Disney classics. (24 hrs.)	43	REQUEST TV	Request TV: This special Pay-Per-View option allows you to pick and choose your viewing. Enjoy recent released theater movies and exclusive sporting events, commercial free in the comfort of your living room.
12	School	Janesville Public Schools	28	ESPN	ESPN: A wide variety of sports, including exclusive NFL games, pro sports, amateur and college events. (24 hrs.)	44	AMERICAN MOVIE CLASSICS	AMC: Hollywood's greatest classic movies uncut and commercial free on your basic cable service. (24 hrs.)
13	WREX	WREX: Channel 13 from Rockford.	29	CARTOON NETWORK	CARTOON NETWORK: Presents a unique 24-hour network offering the best of animated programming with over 8,500 titles from Hanna Barbera, MGM and pre 1950 Warner Bros.	45	ARTS & ENTERTAINMENT	A&E: Variety programming featuring unique film selections, drama, dance, music, comedy and documentaries.
14	CINEMAX	MAX: Over 80 movies each month; from the latest blockbusters to your favorite classics, also features comedy, music specials and other exclusive programming. (24 hrs.)	30	SCI-FI CHANNEL	SCI-FI: Offers the best original and classic science fiction, fantasy, NASA and science fact programming 24-hours a day.	46	THE DISCOVERY CHANNEL	TDC: Offers science, technology, nature, history, world exploration and human adventure in a documentary format. (20 hrs.)
15	WMTV	WMTV: Channel 15 from Madison.	31	TURNER NETWORK TELEVISION	TNT: Will explode with classic movies, special events and original productions for the whole family. Special children's programming features the Muppets and Fraggle Rock. (24 hrs.)	47	THE FAMILY CHANNEL	FAM: Wholesome entertainment for the entire family, featuring movie classics, favorite series and inspirational programming. (24 hrs.)
16	SHOWTIME	SHOW: Featuring the best movies, Broadway shows, family features, original series, comedy and specials. (24 hrs.)	32	THE NASHVILLE NETWORK	TNN: The best in country music entertainment including music videos, game shows, talk shows, sports and concerts. (24 hrs.)			
17	WTVO	WTVO: Channel 17 from Rockford.	33	USA NETWORK	USA: America's Favorite Cable Network, featuring exclusive original World Premiere Movies, action, mystery, comedy and suspense series plus exclusive sports and blockbuster movies. (24 hrs.)	*Basic Service Tier BOLD indicates Premium Services		

CUSTOMER SERVICE: 754-6799 or 1-800-652-9456

REPAIR SERVICE: 754-2778 or 1-800-462-6235


CROWN
CABLE

FCC RATE REGULATION IMPACT SURVEY

01. Community Unit ID#:	WI0180	05. Respondent Name:	Crown Media, Inc.
02. Mailing Address (street):	205 S. Lincoln Ave.	06. Respondent Fax:	(214) 960-4866
03. Mailing Address (city):	Beaver Dam	07. Respondent Phone:	(214) 702-6335
04. Mailing Address (state & zip):	WI, 53916	08. System/Franchise:	Franchise

REGULATED SERVICES	CHARGE		CHANNELS		HOUSEHOLDS	
Describe Service Tier	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
09. TIER 1 (Basic)	\$15.95	\$9.00	18	18	20,602	20,787
10. TIER 2	\$9.25	\$13.00	25	28	20,388	20,578
11. TIER 3						
12. TIER 4						

REGULATED EQUIPMENT	CHARGE		EQUIPMENT UNITS		HOUSEHOLDS	
	4/5/93	9/1/93	4/5/93	9/1/93	4/5/93	9/1/93
13. Converter	Non-addressable:		N/A	N/A	N/A	N/A
	Addressable:		N/A	N/A	N/A	N/A
14. Installation	Prewired:		\$90.00	\$20.25	177	280
	Unwired:		\$80.00	\$21.80	84	231
15. Service Change	Visit required:		\$5.00	\$10.00	7	10
	No visit:		\$0.00	\$0.00	0	0
16. Inside Wire:			N/A	N/A	N/A	N/A
17. Remote:			N/A	N/A	N/A	N/A
18. Additional Outlet:			N/A	N/A	N/A	N/A
All Miscellaneous Maintenance (describe):						
19.						
20.						
All Miscellaneous charges (specify):						
21.						
22.						
23.						
24. Franchise Fee:	\$0.00	\$0.00				
25. Total billed monthly charges for reg. services:	\$551	\$486				
26. Total subscribers receiving any reg. services:	20,602	20,787				
27. % of subs. receiving a change in bill for reg. svcs:	Increase%	0.00%	Decrease%	100.00%		

September 1993



**CROWN
CABLE**

RATES EFFECTIVE MARCH 15, 1993

SERVICES AVAILABLE

*Basic Plus Service	25.20
*Basic Service Tier	15.95
Additional Outlet	4.50
Additional Outlet W/Addressable Converter	5.50
Superaudio	FREE
Remote Control	4.00
Channel Guide	2.00
HBO	9.95
Cinemax	9.95
Showtime	9.95
The Movie Channel	9.95

INSTALLATION CHARGES

Basic Install	50.00
Additional Outlet	10.00
Additional Outlet (Later)	20.00
Superaudio Install	FREE
Superaudio Install (Later)	20.00
Reconnect	15.00
Relocate Outlet	20.00
Transfer	15.00
Switch Premium	5.00
Premium Upgrade	5.00
VCR Hook Up (At Install)	FREE
VCR Hook Up (Later)	25.00

**CUSTOMER SERVICE CALL 1-800-242-3255
IN SUSSEX/LISBON CALL 771-8400**

**FOR REPAIR SERVICE CALL 1-800-537-1017
IN SUSSEX/LISBON CALL 771-8400
SUSSEX/LISBON HOURS VARY**

*Senior Citizen Rate reflects a 10% discount off Basic Plus Service and Basic Service Tier only.

DISCOUNT PACKAGES

(PRICES DO NOT INCLUDE BASIC SERVICE)

Tax Not Included Prices Subject to Change

HIGHLIGHTED PACKAGES ARE THE BEST VALUE

■ This package is only discounted with the remote

		Including Remote
HBO AND CINEMAX	14.95	17.40
HBO AND SHOWTIME	15.95	19.40
TOTAL VALUE PACKAGE (INCLUDES HBO, SHOWTIME AND CINEMAX)	18.95	22.40
HBO, SHOWTIME AND TMC.....	■	23.25
HBO, SHOWTIME, CINEMAX AND TMC	22.95	26.40

Enjoy First-Run Movies with **REQUEST TV**, America's #1 Rent-A-Movie channel. **REQUEST TV** brings first run movies direct to the comfort of your own home. There's no more waiting lines, "out of stock" movies, reservations, or late charges. Showings are available 7 days a week. Watch Channel 19 for movie previews, then make your request by calling **1-800-242-3255**. After 5:00 p.m. and on weekends, call **1-800-537-1017**. Must have Zenith converter to order **Request TV**.

Movies \$4.95 Club Rate \$3.95 Call for details!

CHANNEL DIRECTORY

400 MHZ

0	Local Programming	Local Programming (ch. # varies with cable ready TV sets)	17	WTBS	WTBS: Atlanta's superstation provides a wide variety of entertainment including sporting events, classic movies, news, documentaries and your favorite syndicated TV series. (24 hrs.)	34	Cable News Network	CNN: In-depth news coverage, plus feature items and special interviews. (24 hrs.)
1	Mind Extension University	MEU: Higher levels of education are now within your reach. Earn academic credit from selected universities and colleges in the comfort and convenience of your own home. (24 hrs.) (ch. # varies with Cable ready TV sets)	18	WTV	WTV: Channel 18 from Milwaukee.	35	The Nashville Network	TNN: The best in country music entertainment including music videos, game shows, talk shows, sports and concerts. (24 hrs.)
2	Arts & Entertainment	A&E: Variety programming featuring unique film selections, drama, dance, music, comedy and documentaries.	19	Prevue Guide Local Programming	PREVUE: Electronic programming guide features current program listings with video highlights of cable programming. Local Programming	36	Lifetime	LIFE: Self-improvement programming; offering tips on health, nutrition, diet and exercise. (24 hrs.)
3	WSC	WSC: Channel 3 from Madison.	20	C-SPAN	C-SPAN: Live coverage of the House of Representatives and other public affairs in Congress. (24 hrs.)	37	EWTN/VISN	EWTN/VISN: Inspirational services offer magazine/interview show, teaching series and musical series for all religious denominations.
4	WTMJ	WTMJ: Channel 4 from Milwaukee.	21	Local Programming	Local Programming	38	Headline News	CNN HEADLINE NEWS: Complete source of up-to-the-minute news, day and night. (24 hrs.)
5	WMTV	WMTV: Channel 15 from Madison.	22	Local Programming	Local Programming	39	Sportschannel America	SPORTSCHANNEL AMERICA is the exciting new national basic sports network that features live, exclusive events virtually every night of the week.
6	WTI	WTI: Channel 6 from Milwaukee.	23	CINEMAX	MAX: Over 80 movies each month; from the latest blockbusters to your favorite classics, also features comedy, music specials and other exclusive programming. (24 hrs.)	40	THE MOVIE CHANNEL	TMC: Total movie service, including blockbusters, classics, theme weekends and film festivals. (24 hrs.)
7	WKOW	WKOW: Channel 27 from Madison.	24	American Movie Classics	AMC: Hollywood's greatest classic movies uncut and commercial free on your basic cable service. (24 hrs.)	41	Univision	Univision: A variety of programming all in spanish.
8	WCGV	WCGV: Channel 24 from Milwaukee.	25	The Discovery Channel	TDC: Offers science, technology, nature, history, world exploration and human adventure in a documentary format. (20 hrs.)	42	Video Hits One	VH-1: Contemporary and classic music videos. (24 hrs.)
9	WGN	WGN: Chicago's independent channel features movies, sports, news and local programming. (12 hrs.)	26	ESPN	ESPN: A wide variety of sports, including exclusive NFL games, pro sports, amateur and college events. (24 hrs.)	43		Reserved
10	WMVS	WMVS: Milwaukee PBS-educational channel 10.	27	Nickelodeon	NICK: Wholesome entertainment and educational programming for children of all ages. Nick at Nite features movies, serial reruns and specials for the entire family. (24 hrs.)	44	Home Shopping Club	HSC: Home shopping with quality namebrand merchandise at discount prices. (24 hrs.)
11	Moraine Park	MPTC: Educational programming from Moraine Park Technical College.	28	The Weather Channel	TWC: Current international, national and regional weather with weather facts and information. (24 hrs.)	45	Comedy Central	TCC: Fresh original and innovative comedy 24 hours a day.
12	WSN	WSN: Channel 12 from Milwaukee.	29	Music Television	MTV: Rock music videos plus concerts and music specials. (24 hrs.)	46	CNBC	CNBC: 24-hour cable network offering live business and financial information on day time, personally relevant information programs on week-nights and interview and talk and call-in shows on weekends.
13	HOME BOX OFFICE	HBO: Over 100 programs monthly; including Hollywood blockbusters, comedy, music concerts, sports, variety and specials for children. (24 hrs.)	30	Turner Network Television	TNT: Will explode with classic movies, special events and original productions for the whole family. Special children's programming features the Muppets and Fraggle Rock. (24 hrs.)	47	Sci-Fi Channel	SCI-FI: Offers the best original and classic science fiction, fantasy, NASA and science fact programming 24-hours a day.
14	SHOWTIME	SHOW: Featuring the best movies, Broadway shows, family features, original series, comedy and specials. (24 hrs.)	31	The Family Channel	FAM: Wholesome entertainment for the entire family, featuring movie classics, favorite series and inspirational programming. (24 hrs.)	48	Cartoon Network	CARTOON NETWORK: Presents a unique 24-hour network offering the best of animated programming with over 8,500 titles from Hanna Barbera, MGM and pre 1950 Warner Bros.
15	Request TV	Request TV: This special Pay-Per View option allows you to pick and choose your viewing. Enjoy recent released theater movies and exclusive sporting events, commercial free in the comfort of your living room.	32	USA Network	USA: America's Favorite Cable Network, featuring exclusive original World Premiere Movies, action, mystery, comedy and suspense series plus exclusive sports and blockbuster movies. (24 hrs.)	49		Reserved
16	WHA	WHA: Channel 21 from Madison.	33	The Disney Channel	DISN: Wholesome family entertainment with original films, series, specials and favorite Disney classics. (24 hrs.)	* Basic Service Tier BOLD indicates Premium Services		



**CROWN
CABLE**

CITY OF BEAVER DAM/ OCONOMOWOC/CITY OF HARTFORD

RATES EFFECTIVE SEPTEMBER 1, 1993

Monthly Services Available

Basic Service Tier	\$8.57
*Expanded Basic Service Tier	12.38
Remote Control	.17
Channel Guide	2.00
Additional Outlets	N/C
Addressable Converter Rental	1.36
Pay-Per-View Addressable Converter (Per Event)	10.00
Tuning Converter	.62
HBO	9.95
Showtime	9.95
Cinemax	9.95
The Movie Channel	9.95
The Disney Channel	Included with Expanded Basic Service Tier
Wire Maintenance Fee (When Available)	1.00

CROWN CABLE
CUSTOMER SERVICE 1-800-242-3255
REPAIR SERVICE 1-800-537-1017

DISCOUNT PACKAGES

HBO AND CINEMAX
\$14.95

HBO AND SHOWTIME
\$15.95

Total Value Package
HBO, SHOWTIME AND
CINEMAX
\$18.95

HBO, SHOWTIME AND
THE MOVIE CHANNEL
\$21.25

HBO, SHOWTIME,
CINEMAX AND THE
MOVIE CHANNEL
\$22.95

* Must subscribe to Basic Service Tier in order to receive Expanded Basic Service Tier.

* Must subscribe to Expanded Basic Service Tier to subscribe to Premium Channels or Pay-Per-View. (Rates do not include franchise fees, sales tax and other applicable taxes). Senior Citizen Discount Available.

INSTALLATION/ SERVICE CHARGES

Unwired Home Installation (1st Outlet)	\$30.00	Superaudio Installation At Time of Initial Installation	11.00
Prewired Home Installation (1st Outlet)	25.00	Superaudio Installation After Initial Installation	21.50
Reconnect	20.00	DMX Installation (Where Available)	20.00
Transfer (Except West Allis)	15.00		
Seasonal Reconnect	7.50	Premium Upgrade/Switch Addressable	2 00
Transaction Fee	7.50	Premium Upgrade/Switch Trap (Non-Addressable systems only)	10.00
Wall Fish	T & M	Trap Trip Charge	25.00
Residential Prewire - Per Outlet	10.00		
Additional Outlet Installation At time of Initial Installation	11.00	Non-Pay Reconnect	20.00
Additional Outlet Installation After Initial Installation	21.50	Non-Pay Trip Charge	10.00
Equipment Trip Charge	10.00	Returned Check Fee	15.00
Outlet Relocation	21.50	Collection Processing Fee	5.00
		Unreturned Converter	200.00
Standard VCR Installation	16.50	Unreturned Remote	10.00
Custom VCR Installation	21.50	Replacement of Broken Remote Office Exchange	10.00
Custom/New TV Set-up	21.50	Replacement of Broken Remote House Trip	20.00
A/B Switch Installation	16.50	Remote Battery Charge	3.00
A/B Switch Kit	4.00	Non-Standard Charges	T & M

T & M (Time & Materials) = \$20 per hour + cost of materials

September 1, 1993

CHANNEL DIRECTORY

400 MHZ

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Activated prior to 9/1/93

CUSTOMER SERVICE 1-800-242-3255
SUSSEX/LISBON 771-8400

REPAIR 1-800-537-1017
SUSSEX/LISBON 771-8400

CC 18